



**FOR IMMEDIATE RELEASE**

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**COVID-19 Update  
Jurupa Community Services District (JCSD) Services and Programs**

*Jurupa Valley, CA* (March 18, 2020) - The health and safety of our residents and employees remains our highest priority. In response to this rapidly developing situation, we are carefully monitoring state and national advisories regarding COVID-19. On March 16, 2020, the JCSD Board of Directors proactively implemented several steps to protect the community and employees.

To ensure all customers have access to water during these challenging times, all late fees and disconnections will be suspended for one month.

An Emergency Proclamation was adopted by the Board of Directors. Should it become necessary, this enables JCSD to request mutual aid and be eligible for emergency funding.

**Water and Sewer Operations** - Water and sewer operations are proceeding normally. We conduct drills and meetings throughout the year as part of our normal business routine to plan for emergencies. Management and staff in all departments have met several times in the last few weeks to further discuss and plan for a more dire situation. Contingency plans have been made to keep employees healthy and ensure that our core services of water and sewer are not compromised.

**Tap Water** – JCSD tap water meets all state and federal drinking water standards. It is safe to drink.

**JCSD Headquarters** – The JCSD headquarters lobby will be closed to the public effective March 17, 2020. Please use the following methods to contact customer service or pay your bill:

☎ (951) 685-7434 - account information or to make a payment by telephone

✉ info@jcsd.us – email

🌐 Visit [www.jcsd.us](http://www.jcsd.us) - to make an online payment

📦 Leave a payment in our on-site drop box 24/7. The address is 11201 Harrel Street, Jurupa Valley, CA 91752

**Parks and Recreation** - JCSD will temporarily close all recreation programs, the Splash Pads at Dairyland and Cedar Creek Parks, all building and sports field rentals and all facilities (Eastvale Community Center and Harada Neighborhood Center) through April

30, 2020. We will be cancelling any corresponding reservations from March 16th through April 30th, 2020. Refunds will be automatically returned to your account.

All JCSD Sponsored events are cancelled until June 30<sup>th</sup>. This includes:

- Skate & BMX Jam - March 21
- Eastvale Community Camp Out - May 2 & 3
- Moonlight Cinema - May 9 & June 13
- Picnic in the Park - June 26-28

Registration for spring programs began on March 16<sup>th</sup> and will continue. All registrations must be completed online at: [www.parksreg.jcsd.us](http://www.parksreg.jcsd.us) or via phone at (951) 727-3524. Walk-in registration will not be available at this time.

**For more information:**

Please visit our website at [www.jcsd.us](http://www.jcsd.us) or follow us on social media.

- Twitter: @JCSDistrict and @JCSDParks
- Facebook: [www.facebook.com/JCSDistrict](http://www.facebook.com/JCSDistrict) and [www.facebook.com/JCSDParks](http://www.facebook.com/JCSDParks)
- Instagram: @JCSDistrict and [@jcsdparks](https://www.instagram.com/jcsdparks)

**About JCSD**

*Founded in 1956, the Jurupa Community Services District is a public governmental agency which provides services and programs to the cities of Jurupa Valley and Eastvale. It is governed by five elected representatives (Board of Directors) from both cities. Serving over 137,000 people in a 40-square-mile area, JCSD provides a variety of community services and programs including water, sewer, streetlights, frontage landscape maintenance, graffiti abatement, and parks and recreation services.*